

# **Privacy Policy**

Last update December 2023

#### Introduction

Welcome to the privacy policy ("Policy") of the web platform www.2mopinion.com is published by the company UNIVERSTOV MEDICAL TREATMENT FACILITATION SERVICES L.L.C, registered in Dubai under number 1149636

2MO, the digital platform operated by Universtov ("we," "us," or "our").

This Policy outlines our commitment to protecting your personal and medical information and explains how we collect, use, disclose, and safeguard your data when you use the 2MO platform ("Platform").

#### **Information We Collect**

We may collect personal and medical information you provide when using the Platform, such as your name, contact details, medical history, and relevant documents. This information is used to facilitate expert second medical opinions and to improve the user experience.

All credit/debit cards' details and personally identifiable information will NOT be stored, sold, shared, rented or leased to any third parties"

www.2mopinion.com will not pass any debit/credit card details to third parties

#### **How We Use Your Information**

We use your information to deliver personalized expert second medical opinions, improve our services, and communicate with you about your use of the Platform. Your data helps us tailor our offerings to your needs and preferences.

### **Data Sharing and Disclosure**

We share your information with our network of medical specialists to provide accurate and personalized second opinions. We may also share data with third-party service providers assisting in platform operations, but only as necessary to support our services.

### **Data Security**

We are committed to protecting your data. We use industry-standard measures to safeguard your information against unauthorized access, disclosure, or destruction. Despite these efforts, no data transmission over the internet can be guaranteed 100% secure.



### **Your Choices**

You can control your data shared on the Platform by adjusting your account settings. You can also request access, correction, or deletion of your personal data.

# **Cookies and Tracking Technologies**

We use cookies and similar technologies to improve user experience and understand how you interact with the Platform. You can manage cookies through your browser settings.

# **Changes to This Policy**

We may update this Policy periodically to reflect changes in our data practices. Any modifications will be effective upon posting of the revised Policy on the Platform.

<u>www.2mopinion.com</u> is not responsible for the privacy policies of websites to which it links. If you provide any information to such third parties different rules regarding the collection and use of your personal information may apply. You should contact these entities directly if you have any questions about their use of the information that they collect.

#### **Contact Us**

If you have questions about this Policy or our data practices, please contact our Data Protection Officer at [email address].

By using the 2MO platform, you consent to the terms of this Privacy Policy. We value your trust and are dedicated to protecting your privacy.

